

# Peak season in commerce: Christmas

Jaana Kurjenoja

Excerpts from the survey.

The full report is available to members of the Finnish Commerce Federation in the members' section at Kauppa.fi within the Research section.





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## **Christmas commerce in light of statistics**

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Christmas commerce is essential for department stores and many areas of speciality goods trade December turnover in relation to average monthly sales Average 2000-2018



Sales in speciality stores

14 November 2019 Jaana Kurjenoja



#### Retail trade peaks in December Turnover in relation to average monthly sales Average 2000-2018



Tilastolähde: Tilastokeskus.

#### 14 November 2019

Jaana Kurjenoja



### **Christmas commerce in numbers**

- Last year, overall retail trade sales subject to value added tax totalled approximately EUR 4.8 billion in December, or EUR 1,029 per every resident in Finland aged 15-85. December sales amounted to EUR 1,760 per household.
- In December 2018, the increase in sales (including value added tax) brought on by the Christmas season was just over EUR 800 million more than the monthly average. In other words, the increase in sales brought on by the Christmas season was EUR 177 per resident in Finland for those aged 15-85.
- The Christmas season for retail trade occurs in December, with a turnover of around 25 per cent higher than the monthly average during the whole year.
  - For department store trade and many speciality goods trade sectors, the significance of December is even greater.
  - In December 2018, the retail sector turnover was 20% higher than the monthly average. For several years, the December turnover in relation to the monthly average was below the 2000s average, signifying that December as a high season has become less important in recent years.
- The Christmas season focuses on December, but in recent years, the importance of November has increased. The growth has been strongest in household appliances, in which campaigning is also the heaviest.
  - The average November turnover in the 2000s has been on average 1% lower than the monthly average of the respective year. In 2016, the November turnover caught up with the monthly average, then surpassed the average sales by 1% in 2017 and by 2% last year.
  - The significance of November as a top sales season seems to be on the increase also in light of statistics.
- The increase brought on by the November and December seasons was EUR 192 per person for those aged 15-85, and EUR 318 per household.

## **Black Friday**

## E-commerce sales peak in the Western world

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## Google searches go mobile during the Christmas season

The share of Google searches done via mobile devices in Finland, %

Poir	nt of time 2018	Share of mobile searches, %	
23/11/2018	Black Friday	53	
24-25/11/2018	Black Friday weekend	58	
26/11/2018	Cyber Monday	48	
15/12/2018	Saturday preceding Christmas	64	
23/12/2018	the day before Christmas Eve	63	
24/12/2018	Christmas Eve	61	
25/12/2018	Christmas Day	66	
31/12/2018	New Year's Eve	63	

Black Friday related mobile searches increased last year by nearly 40%. During the Christmas season as a whole, mobile searches increased in both number and share.

Google for Retail

Source: Google internal data



## Black Friday online purchases are done via mobile devices also in Finland

Device used in the latest online purchase during the last two weeks of 2018, and device used in Black Friday purchases





#### Sources

Google Internal Data, 2019.

Kurjenoja Jaana, 2019: Digital procurement and the online stores most used by Finns. Finnish Commerce Federation, 14 March 2019

Picody.com, 2019: Black-Friday.Global.

Statistics Finland, 2019: Turnover of Trade in EUR.

Statistics Finland, 2019: Turnover of Trade chart.

Statistics Finland, 2019: Demography.

## In addition, a consumer survey commissioned by the Finnish Commerce Federation and designed by Jaana Kurjenoja (Finnish Commerce Federation):

Kantar TNS; Verokorttien vuosituloraja ja veronpalautukset joulukaupassa, lokakuu 2019.



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